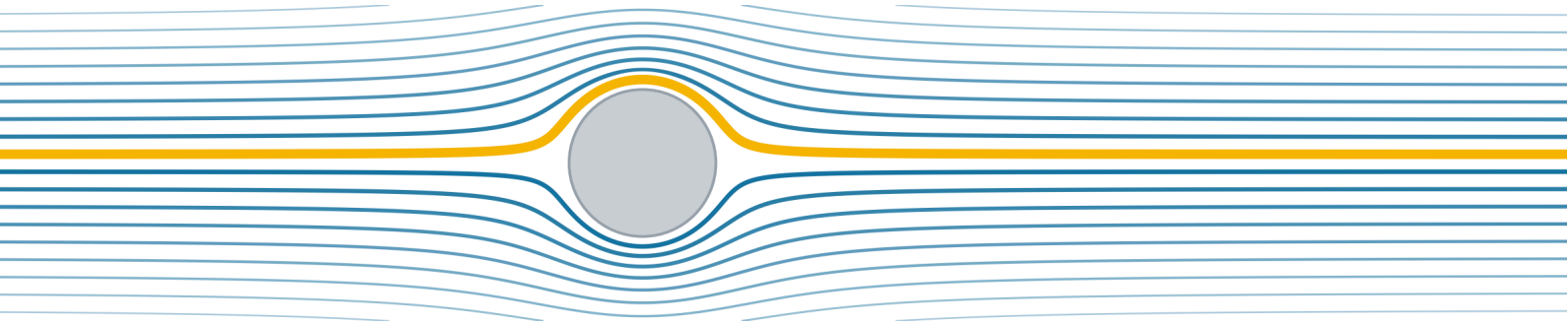
ration

TECHNICAL BRIEF

Ration Continuity and Ration

A Plan B that keeps your organisation working when Microsoft 365 or Google Workspace is down, and the complete workplace platform behind it.



Plan B

A standby workplace beside Microsoft 365 or Google Workspace.

10 modules

One sign-in and one directory across mail, chat, meetings, files and more.

3 ways to run it

On your own servers, in the Ration Cloud, or with a service provider.

IN THIS BRIEF

1 Ration Continuity: how it works and what it protects

2 Operating Continuity and getting started

3 The Ration platform: modules, editions, security and pricing

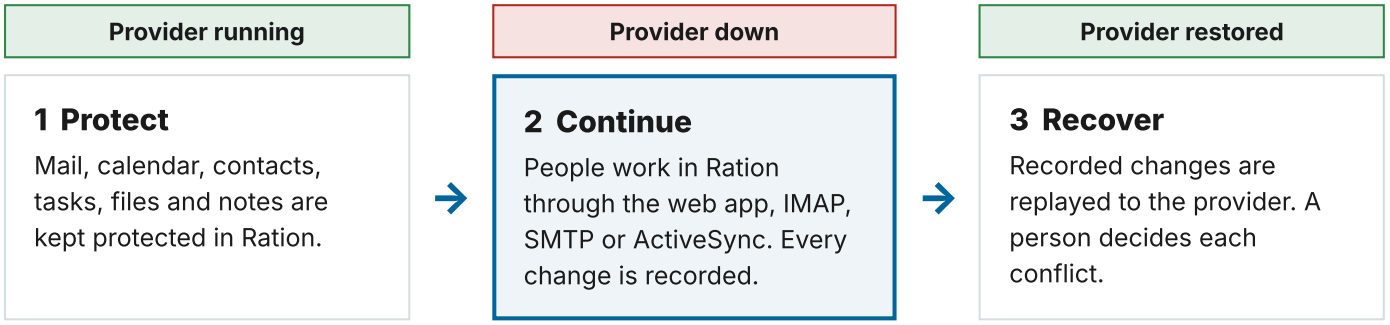
Ration is built and operated by Stackchase Limited

November 2026

1 RATION CONTINUITY

Work carries on in Ration while your provider is down

Ration Continuity keeps an organisation working when Microsoft 365 or Google Workspace is unavailable. You keep your existing provider. Continuity runs beside it as a standby workplace and replaces nothing.



During an outage

People keep working through the Ration web app or the mail apps they already use. Changes made by any route, and mail arriving by inbound delivery, are recorded.

Recovery

An administrator replays the recorded changes from the Incidents tab. A person decides each conflict, and an interruption during replay cannot create a duplicate.

What Continuity protects

DATA	MICROSOFT 365	GOOGLE WORKSPACE	LIMITS
Mail	Protected	Protected	None
Calendar	Protected	Protected	None
Contacts	Protected	Protected	None
Tasks	Protected	Protected	None
Files	OneDrive and SharePoint libraries	Google Drive and shared drives	None
Notes	OneNote	Google Keep	OneNote needs a grant from each person. Keep notes are protected but cannot be restored to Keep.
Chat and meetings	Not covered	Not covered	Teams, Google Chat and Google Meet are outside Continuity.

2 OPERATING CONTINUITY

Set up, tested and run from one console

AREA	WHAT IT DOES
Directory	Protect accounts in bulk, or by rules tied to groups.
Accounts	Create Ration accounts for protected people and invite them, ready for an outage.
Lifecycle	A daily sweep keeps protected accounts in step with your directory.
Readiness checks	Confirm in advance that protected people and data are ready.
Drills	Rehearse an outage, so the plan is proven before it is needed.
Incidents	Review what was recorded during an outage, replay it and decide each conflict.
Upkeep	Purge and prune protected data that is no longer needed.

Getting started with Continuity

- **Talk to us.** Leave your details at ration.works/talk or write to sales@stackchase.com.
- **Scope a pilot.** We agree which people and data to protect.
- **Prove it.** Run a readiness check, then a drill, before you rely on it.

3 THE RATION PLATFORM

The platform behind Continuity

Ration Continuity runs on Ration: one workplace platform with ten modules, a single sign-in and a single directory. It is built, owned and operated by Stackchase Limited, and has no dependency on Microsoft or Google services. Many organisations start with Continuity and later move fully to Ration.

CAPABILITY	MODULES
Communicate	Mail, Chat, Meet, Calendar, Contacts
Organise	Tasks, Notes, Forms
Create	Drive, Docs

Ration runs in the web browser, with mobile apps and a free desktop editor for documents (Ration Docs). Mail also works with the mail apps people already use, over IMAP, SMTP and ActiveSync. Availability varies by module and platform.

3 THE RATION PLATFORM

Run it your way, and keep your data yours

Three ways to run it

EDITION	WHERE IT RUNS	OPERATED BY	SUITS
Ration On-Premise	Your own servers, inside your network	Your team, with Ration engineering support	Full control of infrastructure and data
Ration Cloud	Infrastructure operated by Stackchase	Stackchase	Nothing to install or maintain
Ration MSP	An approved managed service provider	The provider	A local partner to host and support Ration

Security, identity and data ownership

- **Where data lives.** On-Premise keeps all data on your servers. Ration Cloud runs in Lagos, with locations planned in Cape Town, Nairobi, Casablanca and Kinshasa.
- **One identity.** A single sign-in covers every module on every device, with two-factor sign-in supported.
- **Mail apps.** Third-party clients connect over IMAP, SMTP and ActiveSync. Clients that support OAuth sign in without storing a mailbox password.
- **One organisation, one domain.** Each organisation has its own verified mail domain. Domain-wide features such as search stay inside it.
- **Open standards.** Mail, calendars and contacts can be exported to any standard system, so your data is never locked in.

Ration Cloud pricing

TIER	PER USER, PER YEAR	MAIL STORAGE	SCOPE
Start	₦20,000	10 GB	Essential tools, text-based communication
Do	₦40,000	25 GB	Full communication, including voice and video
Scale	₦60,000	100 GB	Everything in Do, plus advanced controls and higher allowances

Priced in naira or your local currency. Prices cover the licence and standard support. Ration Continuity is quoted separately.

Your business deserves a Plan B.

Talk to us **ration.works/talk**
Explore **explore.ration.works**
Email **sales@stackchase.com**